



Refund Policy – TabletopTrainer

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At TabletopTrainer, we want you to be satisfied with your purchase. This policy applies to digital products delivered through our website or via Paddle.

1. Digital Products

Digital products cannot be returned once access has been granted or the product has been opened.

2. When can you receive a refund?

- You did not receive access after purchase.
- There is a technical issue we cannot resolve.
- An accidental duplicate payment occurred.

3. Requesting a refund

You may request a refund within 14 days of purchase by emailing contact@tabletoptrainer.nl.

Please include:

- Your name
- Your order number
- The reason for your request

4. Processing

Refunds are handled by Paddle. Once approved, refunds take approximately 5–10 business days.

5. Contact

For questions: contact@tabletoptrainer.nl