



## Refund Policy – TabletopTrainer

Last updated: December 5, 2025

At TabletopTrainer, we want you to be satisfied with your purchase. This policy applies to digital products delivered through our website or via Paddle.

### 1. Digital Products

Digital products cannot be returned once access has been granted or the product has been opened.

### 2. When can you receive a refund?

- You did not receive access after purchase.
- There is a technical issue we cannot resolve.
- An accidental duplicate payment occurred.

### 3. Requesting a refund

You may request a refund within 14 days of purchase by emailing [contact@tabletoptrainer.nl](mailto:contact@tabletoptrainer.nl).

Please include:

- Your name
- Your order number
- The reason for your request

### 4. Processing

Refunds are handled by Paddle. Once approved, refunds take approximately 5–10 business days.

### 5. Contact

For questions: [contact@tabletoptrainer.nl](mailto:contact@tabletoptrainer.nl)